



Vicki Doyle PhD, MEng

MANAGERIAL EXPERTISE: excellent verbal and written communication skills encompassing ability to disseminate to non-experts; influencing and negotiating skills at senior level; understanding of political and cultural environments, strategic and operational planning, proposal writing and business development.

TECHNICAL EXPERTISE: quality improvement in health care, health systems strengthening, capacity development, institutional health partnerships, curriculum development, bespoke training, applied research, programme evaluation, expert facilitation.

LANGUAGES: FLUENT ENGLISH; VERY GOOD SPANISH

PROFILE

Vicki is a UK-based health development professional, with more than 20 years experience of working in research, education, management and consultancy. She has designed, delivered and evaluated health projects and programmes for community, district, regional and national health systems in sub-Saharan Africa, Asia and Latin America working with government, UN agencies, global health partnerships, research institutions, consultancy companies and NGOs. She has been a member of technical and management advisory groups on several large multi-million pound DFID funded technical assistance programmes, providing guidance in relation to her core areas of expertise which include health systems strengthening, quality improvement in health care, strategic planning, capacity development and evaluation of health programmes. Her research and consultancy work has resulted in a range of publications including global guidance and national strategy documents, policy briefs, training manuals, book chapters and journal articles. She has extensive experience in the development of context specific healthcare quality assurance systems and has delivered institutional capacity strengthening programmes across the developing world. She has considerable experience in strategic and operational planning and has supported the strategic planning process for a range of institutions including GAVI, MoH Bhutan, National AIDS Control Programmes in Kenya and Namibia and the European Esther Alliance (EEA). Vicki has a keen interest in capacity development and effectiveness of institutional health partnerships and has evaluated diverse health partnership programmes between southern institutions and their partners in the global north. She has a passion for ensuring that all forms of technical assistance, whether research, training, consultancy or volunteering are delivered effectively and within an ethical framework. She is director of studies for a unique post-graduate certificate programme in international health consultancy that she runs annually at the Liverpool School of Tropical Medicine. She is the co-founding director of Capacity Development International, which is dedicated to improving the effectiveness of development assistance in health.

QUALIFICATIONS

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| PhD in Measurement and Information in Medicine | City University, London | 2001 |
| MEng in Electrical and Electronic Engineering | City University, London | 1990 |

EMPLOYMENT

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| Mar 12 - Present | Director | Capacity Development International, UK |
| Joint founding Director of Capacity Development International. Responsible for the development and delivery of consultancy, evaluation and bespoke training programmes in areas relating to key expertise and experience. | | |
| 2005 - Present | Director of Studies & honorary teaching fellow | Liverpool School of Tropical Medicine, UK |
| Director of Studies, Certificate in International Health Consultancy. Lecturer on MIPH, PhD supervision & internal examiner. http://www.lstmed.ac.uk/study/courses/certificate-in-international-health-consultancy | | |
| Mar 2017 - present | Honorary Lecturer | Freiburg University, Germany |
| Visiting lecturer on quality improvement module in urban health systems for new flagship MSc Programme in Global Urban Health | | |
| May 09 - Mar 12 | International Health Consultant | Freelance, UK |
| Sourcing and delivering effective short-term technical assistance to national, bilateral and multilateral clients. | | |
| May 06 - May 09 | Head of Technical Delivery | Liverpool Associates in Tropical Health, UK |
| Responsible for LATH's technical areas of expertise (maternal and newborn health, laboratory systems, malaria control, human resources for health) and played a key role in shaping strategic thinking of LATH. Championed capacity development both within LATH and externally, through building institutional capacity of southern partners and the development of a unique post-graduate programme in international health consultancy. Contributed to the development of numerous successful multi-million pound | | |

funded proposals in partnership with multiple partner agencies. Responsible for the management and technical backstopping of a wide range of international programmes/projects ranging from £200K up to £80M.

Sep 01 - May 06 **Health Systems Development Manager** **Liverpool Associates in Tropical Health, UK**
Responsibilities included providing technical assistance, technical backstopping of LATH programmes, business development and marketing, project management services and strategic and operational planning.

Sep 93 - Sep 01 **Research Fellow** **Liverpool School of Tropical Medicine, UK**
Writing research proposals and implementing research programmes primarily in the area of quality assurance in health care in the context of health reforms. Led operational research projects in Ghana, Central America, India and Kenya.

1990 - 1993 **Research Assistant** **City Uni. & St Thomas' Hospital, UK**
Applied research on implementing Total Quality Management in a health care setting

SELECTED CONSULTANCIES, PROJECTS, TEACHING & RESEARCH SINCE 2010

May 16 – May 19 **Kenya** **SQALE Project, LSTM (funded by USAID)**
Quality improvement (QI) technical advisor and oversight role on a 3-year USAID funded programme which aims to embed quality improvement into the scale-up of Kenya’s community health program working closing with and building the capacity of MoH National, County, sub-county and community levels.

Sep 14 - 17 **UK/Uganda** **SANYU, University of Liverpool & Liverpool John Moores University**
Training consultant, design and delivery of bespoke training in cross-cutting themes for achieving research excellence for mid and senior level Ugandan health professionals under the UK Commonwealth Fellowship Programme.

Mar-Apr 17 **Global** **Uganda UK Health Alliance**
Consultant, Strategic review of Uganda UK Health Alliance, Sierra Leone Health Partners, UK Zambia Health Workforce Alliance.

Jan-Apr 17 **Global** **European ESTHER Alliance**
Consultant, extended pilot testing of the ESTHER EFFECt tool for assessing lasting change of institutional health partnerships, building on existing evaluation frameworks and best practice.

Oct –Dec 16 **Global** **RCSI/COSECSA Collaboration Programme (funded by Irish Aid)**
Consultant, mixed-method evaluation to assess the collaboration programme (2014-present) and its relative value, identify lessons learned and consider options for the future

Jun-Jul 16 **UK** **SANYU Research Unit, University of Liverpool**
Facilitator, design and delivery of a bespoke strategic planning workshop for SANYU, a research unit that aims to generate sustainable improvements in maternal and infant health through the development and evaluation of low cost technologies.

April – July 16 **Global** **European ESTHER Alliance**
Consultant, development and testing of an evaluation framework for assessing lasting change of institutional health partnerships, building on existing evaluation frameworks and best practice.

May 16 **Ireland** **Oxfam Ireland**
External Facilitator to assist Oxfam Ireland in their thinking and development of an application to Irish Aid’s Programme Grant II (2017 – 2021) & Humanitarian Programme Plan Grant (2017-2018)

Mar-Apr 16 **Ethiopia** **Capacity Research Unit, LSTM (BMGF funded)**
Research Consultant, rapid needs assessment to identify existing gaps and challenges relating to the delivery of research training in postgraduate programmes and the systems that support research within 4 Ethiopian universities.

Nov 15 – Jan 16 **UK** **NHS Global Health Exchange**
Consultant to develop the leadership work stream of Global Health Exchange in creating a “framework of leadership development through international exchange”. Produced online learning resource and case-studies mapped to NHS leadership framework. <http://www.globalhealthexchange.co.uk/leadership/>

Oct 15 – March 16 **UK** **LSTM**
Facilitator to the LSTM health systems and human resources management research team in developing their strategic thinking and direction over the coming 5 years.

Oct 15 **Indonesia** **REACHOUT Research Consortium, Liverpool School of Tropical Medicine**
Consultant, coaching and personal development planning for junior researchers; and development and delivery of training of trainers programme for embedding quality into community health services in REACHOUT Research Consortium countries.

Dec 14 – Mar 15 **UK/6 countries** **University of Manchester**
Evaluation consultant, Impact evaluation Lugina Africa Midwives Research Network in Kenya, Uganda, Tanzania, Zimbabwe, Malawi and Zambia. A 2 year capacity development project focused on building midwifery research leadership and capacity.

Dec 14 – Jan 15 **UK** **European ESTHER Alliance (EEA)**
Research Consultant, Rapid evidence review on the effectiveness of “Institutional Health Partnerships”.

Sep-Oct 14 **Ghana/Malawi** **LSTM on behalf of the Malaria Capacity Development Consortium**

Research Consultant, Rapid base line assessment evaluating capacity of research management systems to support international standard research in African Universities.

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| Sep 14 | UK | Royal College of General Practitioners (RCGP) |
| Facilitator, Designed and facilitated strategic planning workshop, for the RCGP Global Centre in Primary Care. | | |
| Mar –Apr 14 | UK/7 countries | Royal College of General Practitioners (RCGP) |
| Consultant, Rapid strategic review of the MRCGP[INT] exam accreditation programme conducted in 7 sites (Brunei, Dubai, Egypt, Oman, Kuwait, Malta, South Asia) in relation to broader International Strategy of the Royal College, to inform development of future international work, funding and operational and financial frameworks. | | |
| Sep 13 – Apr 14 | 8 European Countries | European ESTHER Alliance (EEA) |
| Consultant, supported the strategic planning process for the EEA, developing a strategic framework and five-year roadmap for the Alliance with institutional health partnerships programmes working in over 40 low and middle-income countries. | | |
| Oct-Dec 13 | UK | THET |
| Adviser & facilitator, support to the development of THET's strategic thinking and theory of change. Designing, guiding and facilitating a series of workshops with THET senior management team. | | |
| Nov 13 | UK/Uganda | SANYU Research Unit, SAFRI NGO |
| Training Consultant, design and delivery of a three-day bespoke strategic planning workshop for a newly formed indigenous research NGO (SAFRI). Workshop outputs used to inform presentations made at SAFRI's launch events in UK and Uganda. | | |
| Apr 13 – Oct 13 | Namibia | LSTM for National AIDS Control Programme, Namibia (CDC funded) |
| Expert facilitator, support to the development of the national strategic and operational plan for HIV counselling and testing (HCT). Designed and facilitated 4-day consultative stakeholder meeting for input into the National HCT Plan and using workshop outputs developed first draft of national plan for HCT. | | |
| Feb 13 – Jun 13 | Europe, Global | European ESTHER Alliance (EEA) |
| Consultant, qualitative evaluation of the European ESTHER Alliance and its members' health partnership work. Report summarised key achievements and recommendations for the future of the EEA in positioning itself within the development cooperation landscape. http://capacity-development.com/wp-content/uploads/2013/07/Background-Note.pdf | | |
| Oct 12 | Basel, Switzerland | Swiss Tropical and Public Health Institute (Swiss TPH) |
| Co-opted member of the biennial external review team focusing on a strategic & structural review of the service departments of Swiss TPH. http://www.swisstph.ch/resources/publications/biennial-reports/biennial-report-2011-2012.html | | |
| June 12- Nov 12 | Uganda, Malawi | Tropical Health & Education Trust (THET) |
| Joint lead consultant, qualitative evaluation of the DFID funded International Health Links Funding Scheme from developing country partner perspective http://www.thet.org/hps/resources/evaluations/ihlfs-full-evaluation-report | | |
| Mar 2012 | UK (Sudan) | Liverpool School of Tropical Medicine for Government of Sudan |
| Trainer, development and delivery of bespoke training in personal management and development for study tour of Senior M&E MoH officials, Sudan, Liverpool School of Tropical Medicine. | | |
| Oct 11 - May 12 | Saudi Arabia | Liverpool School of Tropical Medicine |
| Module Leader. Developed and delivered 2 modules in "Quality Management Systems for Health Care" for MPH Programme | | |
| Oct 10 - Oct 11 | Bhutan | Euro Health Group for Kingdom of Bhutan (DANIDA) |
| Consultant, institutional capacity strengthening of MOH in the development of a National Quality Assurance System for the Kingdom of Bhutan http://www.health.gov.bt/serviceStandard/QAM%20pages.pdf | | |
| Mar 2010 | Geneva | WHO, Global Health Workforce Alliance |
| Lead facilitator, First Meeting of the Health Workforce Information Reference Group. | | |
| Jun 09 – Jun 10 | Global | WHO |
| Consultant, Development of handbook and technical briefing paper for improving HIV Testing and Counselling Services. http://www.who.int/hiv/pub/vct/9789241500463/en/index.html . | | |
| Dec 09 – Nov 10 | UK | Laureate Online on behalf of University of Liverpool |
| Module Leader. Development of online module "Policy and Programme Challenges in Low Income Countries" for MIPH programme | | |

SELECTED PUBLICATIONS & PRESENTATIONS

- Kelly E, Doyle V, Weakliam D, Schonemann Y (2015) A rapid evidence review on the effectiveness of institutional health partnerships. *Globalization and Health*, **11**:48 DOI: 10.1186/s12992-015-0133-9.
- Kelsall T, Tulloch O, Itiso L, Taegtmeier M, Doyle V (2016). Panellist for ODI Event "Putting the politics into international public health". <http://www.odi.org/events/4324-putting-politics-into-international-public-health>
- Doyle V (2014). "Sustaining change: lessons from multiple perspective partnership evaluations and development practice", Partnership Panorama, IFGH Conference on Health Partnerships, Trinity College, 4th-5th November, 2014, Dublin.
- Doyle V, Kelly E (2013). Keynote address, *Learning from each other*, THET Annual Conference. Presented learning and debated key issues at the heart of effective delivery of health partnership projects in low and middle-income countries, UK.