



Capacity Development International develops the potential of individuals and institutions to effectively deliver technical assistance (TA) that strengthens health systems in middle and low income countries. We do this through consultancy, evaluation and training programmes based on accepted best practice and our experience. We aim to demonstrate that effective technical assistance contributes to improved health outcomes and does not waste public and charitable funds.

Why transform technical assistance?

Substantial investment is being directed towards making aid for health more effective. Technical assistance continues to be a preferred aid tool for donors, accounting for a significant proportion of aid flow. Increasingly, it is also being provided on a voluntary basis by professionals from national health services and diaspora organisations; many of whom are new to working in this context. When it is delivered well, technical assistance builds local ownership and capacity to sustainably deliver improved health outcomes. However, not all TA is effectively designed and delivered. Whilst this is widely recognised, there are few capacity development opportunities to develop skills and knowledge of best practice in technical assistance. Increasingly, donors are demanding a more rigorous approach to monitoring and evaluating sustainable impact. In this complex and challenging environment we have the experience to help you avoid common pitfalls, through enabling your institution to:

- Promote local ownership and engagement
- Understand key issues in international health
- Develop solutions appropriate to the cultural and institutional context
- Constructively critique TA aims, objectives and approaches
- Use a health systems approach
- Build non-technical skills (eg communication, listening, facilitation)
- Demonstrate value for money

What do we offer?

- Develop and deliver courses on commissioning, management and delivery of TA
- Facilitate the development of your TA strategy
- Provide bespoke support to strengthen your capacity to deliver TA
- Design quality assurance into TA programmes
- Evaluate international health technical assistance programmes

We offer services to Ministries of Health, academic institutions, consultancy companies, donor organisations, NGOs, hospitals and health links.

Why us?

Vicki Doyle and Ema Kelly formed Capacity Development International out of their passion for getting technical assistance right. Together we bring technical delivery and senior management expertise within an ethical framework. We work with a network of associate consultants who share our values and have a track record in delivering high quality technical assistance to professional standards. We have significant experience in all regions of the world covering the full complexity of technical assistance issues.



Dr Vicki Doyle is a senior international health consultant with more than 20 years technical and management experience across both the public and private sector. She has delivered and managed technical assistance in Latin America, Africa, the Middle East and Asia, working from global to community level. She has a wide range of publications including global guidance and national strategy documents, policy briefs, training manuals, book chapters and international peer reviewed journal articles. Core areas of expertise include capacity development, quality improvement in health care and health systems strengthening.

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Ema Kelly is a senior manager with more than 15 years experience in social enterprise, NGOs and the private sector. She has managed and evaluated consultancies and multi-million pound health programmes in Africa, Asia and the Middle East. She has developed management systems & processes, operational manuals and capacity development programmes for commercial and NGO organisations. Core areas of expertise include strategic and operational planning, capacity development, consultancy services management, project management, systems development and financial management.

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Our Values

We aim to demonstrate an ethical and professional approach through:

- Responding to client's needs and expectations
- Enabling local ownership
- Finding best fit solutions
- Developing organisational and individual potential
- Giving value for money
- Challenging ourselves to constantly improve quality
- Enjoying our work

For more information

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